

# ONSITE RECRUITMENT

At the Suffolk County One-Stop Employment Center  
725 Veterans Memorial Highway, Hauppauge, NY 11788

**Tuesday, June 7, 2016 9:00am -12:00pm**

**CAM Consulting**, keeping corporations staffed and providing  
quality jobs to candidates for 16 years

## Customer Service Representatives

As a member of the CloudSource team, you will enjoy a 100% work from home position, while remaining supported and encouraged as if you were in an office environment.

### Responsibilities:

- Answer inbound calls regarding technical issues and general billing inquiries
- Schedule a technician visit when an issue cannot be resolved via traditional troubleshooting methods
- Place follow-up calls to customers to ensure their needs are met
- Attend job-related training; new hire and refresher training, new product or services updates

### Qualifications:

- 60 college credits/hours OR a certificate from a tech school OR 2 years of military service
- Basic PC keyboarding skills, Microsoft Office experience (Outlook, Word, Excel)
- Direct client contact support experience
- Excellent verbal and written communication skills
- Strong problem-diagnosis and problem-solving skills
- Bilingual/ Spanish a plus - \$13 pay rate

### Minimum Home Office Requirements:

- Headset
- High Speed Internet

**50 Job Openings!!!**

**\*\*\$12/Hr Including Six Weeks Of Paid Training,  
Required Availability During Training Period Is Monday-Friday 2pm - 10:30pm  
\*\*After Training, Flexible F/T & P/T Hours Available 7 Days Per Week,  
Monday-Friday 3pm - 12am, Saturday-Sunday 9am - 11:30pm**

**\*Candidates will be required to complete an online application with the assistance of CAM Consulting staff \***



Steven Bellone, Suffolk County Executive  
Frank Nardelli, Commissioner  
James DiLiberto, Workforce Development Board Chair

[www.suffolkcountyny.gov/labor](http://www.suffolkcountyny.gov/labor)  
Auxiliary aids and services available upon request to individuals with disabilities  
An Equal Opportunity Employer Program

